

FIVE STAR GLOBAL DUTY OF CARE

Five Star Global considers the safety of all those at our events as a top priority. Our Duty of Care is a living document that will continue to evolve, incorporating innovative features that further enhance the onsite experience and safety for everyone in attendance.

Five Star Global will follow the current official government and regional guidance, as well as any venue- or location-specific rules for each event.



Attendee Personal Accountability Commitment

All event attendees must agree to abide by and engage in active health and safety measures while attending our events. This includes, but is not limited to, submitting to daily temperature checks, wearing a mask in public areas when required, engaging in appropriate physical distancing, and not attending the event if ill or recently exposed to COVID-19.

Onsite Protection

FSG collaborates with the venue to ensure we maintain the highest standards of hygiene and cleanliness. We confirm that each venue undergoes a deep clean before the event, with additional cleaning measures in place throughout the duration of the event.

- » Hand sanitizer stations will be available upon arrival and positioned throughout the meeting space.
- » Face masks will be available at registration for general attendee use.
- » Food safety protocols and barriers will be implemented where applicable.
- » Event seating and traffic flow may be managed by use of one-way systems and strategic line queuing to guarantee social distancing, regulate attendance, and disperse crowding.

FSG is committed to taking extra precautions to ensure your safety as conditions change and is monitoring recommendations and requirements from the relevant health authorities, including the CDC and local government and city officials. FSG will notify attendees of any mandatory requirements prior to the event. Additional guidelines for social distancing or masks may be implemented upon arrival at the event.